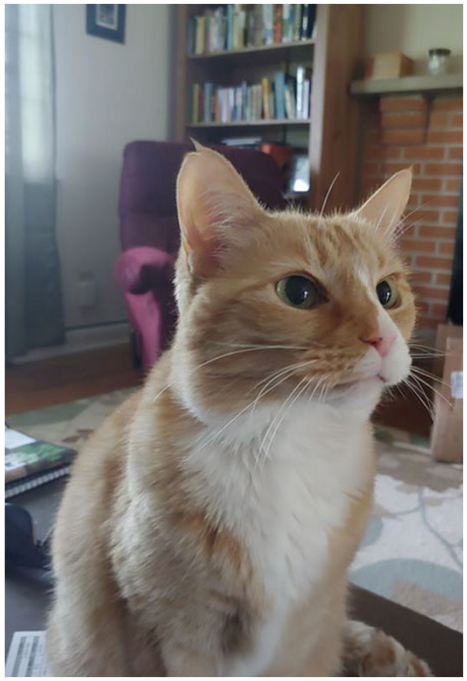
Crash and Burn: Learning from Failure

SOA 2020

June 17, 2020

Crash and Burn

- Collette N. McDonough
- Archivist and Library Manager at the Kettering Foundation
- Owned by one cat



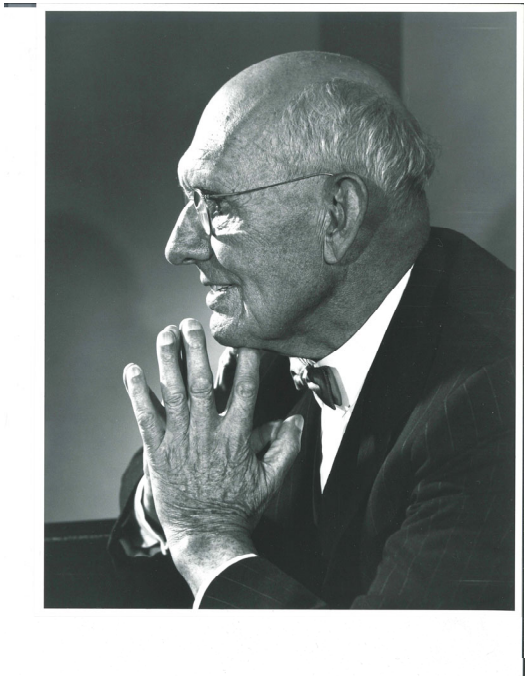
Crash and Burn

"Failure is not an option"
Gene Krantz

"One fails toward success."
Charles F. Kettering

Crash and Burn

- Failing Intelligently
  - Failure does mean it was bad
    - An opportunity to learn
  - Occurs when experimentation is necessary
    - Covid-19 crisis



"An inventor fails 999 times, and if he succeeds once, he's in. He treats his failures simply as practice shots."

CRASH AND BURN
HUH, MAV?
quickmeme.com

Crash and Burn

- Obstructions
  - Cost
  - KIMS – a catch-all database they already dropped money on that does a so-so job for the archive
  - Issues with IT staff

Crash and Burn

- Progress made
  - General server for the archive that only 4 people have access to make changes to
  - Making headway with IT staff
  - We have offsite back ups