

## **Digitizing Community Collections**

Angela O'Neal, Cindy Lindsay, Nicole Sutton & Aaron O'Donovan Local History & Genealogy June 16, 2020

## Agenda

- 1. About community collections (Angela)
- 2. Digital community collections (Cindy)
- 3. My Upload (Nicole)
- 4. Metadata for My Upload (Aaron)
- 5. Questions (All)

## **Community Collections**

- As old as collecting
- An opportunity to make items from private collections accessible
- Both for crisis response and everyday collecting
- What does your community want to preserve?





## **Evolution of Community Collections**

- Scanning days
- Manual process with paper forms
- All-digital user uploads



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Collection Name:	_ Collection Website:		
Notes:			

## Poll

What is your organization's experience with community collections?

- A. Do not accept community collections at this time
- B. Accept items in-person only
- C. Accept items on-line (or in electronic form) only
- D. Accept items both in-person and online



## **Community Collections**

- Created to take collection out of archival collections and into people's homes
- Created in response to event in community or world





## **University of Virginia**

- "Unite the Right" Rally and Community Response
  - August 11<sup>th</sup> and August 12<sup>th</sup>, 2017
  - Captured information that weekend
  - Three weeks later launched tool for community to upload photos and videos





### **Peace Corps**

- Began the Peace Corps
   Digital Library to
   commemorate it's 50<sup>th</sup>
   anniversary in 2011
- Asked for photos and stories from volunteers and Returned Peace Corps Volunteers (RPCVs)
- Uploaded using online submission form





### **Des Plaines Library**

- Began My Des Plaines Memory Project in 2014
- As of October 2019, there were 218 items in the collection
- Works with community partners and small businesses in the community





## **COVID-19 Specific Projects**

- Ball State University
  - In partnership with Everyday Life in Middletown and Muncie Public Library
  - Participants are able to submit a number of different kinds of material
- Atlanta History Center
  - How is this affecting your life?
  - Collecting physical items after social distancing is over



### **COVID-19 and My Upload**









# What is My Upload?

My Upload is an open-source, online tool to collect community contributed materials

Designed to enable CML and other organizations create community archiving projects

LYRASIS 2019 LYRASIS Catalyst Fund catalystfund award recipient



# **My Upload Features**

My Upload's main features and benefits include:

- User-friendly language
- Individual or bulk upload
- User submitted rights information
- Streamlined process for staff
- Open-source use it with CONTENTdm, Omeka, Islandora, etc.



# My Upload: User Experience

#### Welcome to My History Upload!

Help us document and preserve central Ohio's history.

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# My Upload: Staff Experience







#### Creating Metadata in Community Collections

- Old way was handing someone a form. Forms scare people!
- Lack of interest or confusion because of number of fields
- Incomplete metadata due to time constraints or lack of clarity

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	Collection Name:	Collection Website:					
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	CML Staff Use Only:						

### **Common Problems with Metadata**

- Dates were sometimes incorrect or vague
- Addresses usually were not included
- Creator was surprisingly confusing
- Copyright scares people!



### Simplify Everything

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#### Make Copyright and Metadata Less Scary



LIBRARY

### To Put it Simply

• Box Good, Form Bad



COLUMBUS METROPOLITAN LIBRARY

#### Experiences

- Better metadata with fewer fields and simple language
- Most users only care about nouns, librarians care about all metadata. Don't let perfect be the enemy of good
- We can add and edit metadata fields in ingest, customers lose interest or are overwhelmed after about 3 minutes
- Don't over complicate something for your own reasons







### **Questions?**

Contact us at history@columbuslibrary.org